

Enriching Early Childhood Education

Warranty Information

All of our Outdoor Stores come with a 10 year warranty.

T&C's apply, see below for details.

10 Year Warranty of the Outdoor Metal Store

The Outdoor Store is made of rust resistant metal and comes supplied with a 10 year Anti-Perforation warranty which covers the repair or replacement of components on a perforation due to corrosion. This 10 Year Warranty of the Outdoor Metal Store applies subject to the condition that the store is used and maintained in compliance with the recommended maintenance instructions:

- The store is washed down regularly (at least twice a year) with soapy water. Please note that the stores will require additional cleaning if situated on coastal locations, where hosing down once a month is recommended.
- Hinges and locks are lubricated once a year with suitable oil to ensure continued ease of use.

12 Month Warranty of the Euro Cylinder Lock

The Outdoor Store features a Euro Cylinder Lock which comes with a 12 month warranty. In the event of failure due to a manufacturing fault, the lock will be replaced free of charge. The 12 month lock warranty also covers the padlocks and in the event of a padlock failure due to a manufacturing fault, please contact us and we will liaise with the manufacturer on your behalf. The 12 month lock warranty does not cover lock or lock handle damage caused by a break in (attempted or successful). In this instance replacement parts or handles can be supplied at cost. Please note, the lock handles are designed to shear off during an attempted break in.

This 12 Month Warranty of the Euro Cylinder Lock is subject to the condition that the product has been used and maintained in compliance with the recommended maintenance instructions. Failure to carry out basic maintenance will invalidate your warranty.